

22 March 2018

Room CG07
The Scottish Parliament Information Centre
Holyrood
EDINBURGH
EH99 1SP

To whom it may concern,

Scottish Public Services Ombudsman: Revised Strategic Plan (SPSO/2018/SP).

I enclose one copy of the following report for laying before the Scottish Parliament:

Scottish Public Services Ombudsman: Strategic Plan 2018-2020.

This document is being laid before the Scottish Parliament by the Scottish Public Services Ombudsman under Section 17A of the Scottish Public Services Ombudsman Act 2002.

Please send an email confirmation that the report has arrived. The name and phone number of the responsible administrator for further enquiries is Megan Lackie, Communications Officer, 0131 240 2990.

Yours faithfully,



Rosemary Agnew
Scottish Public Services Ombudsman

Tel: 0131 240 8850 (Fiona Paterson, Personal Assistant)
Email: fpaterson@spsso.org.uk