

## SPSO decision report

**Case:** 201002513, Crown Office and Procurator Fiscal Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** policy/administration  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that the Crown Office and Procurator Fiscal Service (COPFS) (including the Lord Advocate) had failed to adequately respond to correspondence from him. Having carefully reviewed the correspondence between Mr C and the COPFS, we were satisfied that the responses he received were adequate and in line with the COPFS customer feedback policy.