

SPSO decision report

Case: 201003470, The City of Edinburgh Council
Sector: local government
Subject: statutory notices
Outcome: upheld, recommendations

Summary

Mr C owns a flat in a tenement block in central Edinburgh which he lets out. In March and September 2008 the council served two statutory repairs notices on owners of the block under section 24(1) of The City of Edinburgh District Council Confirmation Order Act 1991. Mr C was unaware of the notices until about a week before the works were due to start. He complained that the council failed to serve notice on him of the repairs. Our investigation established that this was the case and that in drawing down the list of owners to be served, Mr C's flat was wrongly numbered.

Recommendations

We recommend that The City of Edinburgh Council:

- apologise to Mr C for the administrative shortcoming with regard to the service of statutory repairs notices; and
- write to the owners of the five flats involved and seek their view on whether they wish to adopt a different numbering system for the flats