SPSO decision report



Case: 201001991, West Lothian Council

Sector: local government

Subject: handling of application (complaints by opponents)

Outcome: not upheld, no recommendations

Summary

Mr C is a member of a residents' association. The council plan to build new houses in their area. Mr C complained that their group was not being consulted and their concerns were being ignored, in particular that they would suffer a loss of amenity garage space and play area. Our investigation showed that the council were aware of these factors but voted for the housing option. Mr C disagrees with this decision but as we found no evidence of maladministration on the part of the council in the way the decision was made we did not uphold the complaint.