

SPSO decision report



Case: 201003748, Renfrewshire Council
Sector: local government
Subject: handling of application (complaints by opponents)
Outcome: not upheld, no recommendations

Summary

Ms C complained about the council's handling of a planning application for the erection of an upper storey extension to the side of a house on a neighbouring site. Ms C disagreed with the decision and maintained that the council had not taken account of relevant guidance and material planning considerations. Ms C was also unhappy with the council's handling of his complaint. Although Ms C was unhappy with the decision the council had taken, our investigation did not find any fault on the part of the council in processing the application.