

SPSO decision report

Case: 201004665, Fife Council
Sector: local government
Subject: policy/administration
Outcome: not upheld, no recommendations

Summary

Mr C has over a considerable period of time experienced problems of flooding at the rear of his end terraced house and in the public carriage way at the front. He believes that these problems are interconnected and that the failure to seal joints at the kerb and in the roadway had, after periods of heavy rain, allowed water to seep under his house and re-emerge in his rear garden. The council and Scottish Water had carried out CCTV/ video inspections of their respective parts of the network, and found these to be operating satisfactorily. The council did not consider that there was a connection between the two manifestations of flooding. Some eight years ago they had in their capacity as landlord of council properties installed a field drain and offered Mr C the opportunity to have drainage improvement works undertaken but he declined.