

## SPSO decision report



**Case:** 201100419, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** staff treatment  
**Outcome:** not upheld, no recommendations

### Summary

Mr C, who is a prisoner, complained that the Governor did not properly and fairly investigate his complaint that an officer falsified written evidence which was used at his orderly room hearing (this is the prison internal disciplinary procedure). When Mr C complained, the Governor told him that he had reviewed the evidence available including CCTV and the orderly room paperwork. He was satisfied the officer's actions were appropriate and that no disciplinary action was needed.

In investigating Mr C's complaint, we asked the Governor to confirm that he had in fact reviewed the officer's written evidence prior to reaching his decision on Mr C's complaint. The Governor confirmed he did and we, therefore, did not uphold Mr C's complaint.