

## SPSO decision report



**Case:** 201100554, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** prison wages, withheld wages  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that two weeks wages had been withheld from him. When he raised a complaint with the prison, he was initially told that he was due a repeat wage, however, he was then told that this was not the case and that the prison were following their policy. When we investigated this the SPS explained that the repeat wage only continued until a work party was allocated. Their earnings policy is that wages depend on performance, contribution and productivity. When a prisoner is first inducted, they are placed at the lower end of the pay scale, which is what happened to Mr C. Because of this we did not uphold his complaint although we noted that the prison's response to the complaint could have been clearer.