

SPSO decision report



Case: 201101581, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: other
Outcome: not upheld, no recommendations

Summary

Mr C raised a complaint in relation to statements that an officer had allegedly made. The prison could not investigate these complaints as the officer was not at work, however, they agreed to write to Mr C following the officer's return to duty.

Mr C complained that the prison had not carried out a proper and transparent investigation of his complaint. However, as we considered the prison's actions reasonable in the circumstances, we did not uphold the complaint.