

SPSO decision report

Case: 201101336, Scottish Prison Service
Sector: scottish government and devolved administration
Subject: hygiene
Outcome: not upheld, no recommendations

Summary

Mr C complained that the SPS failed to provide him with appropriate products with which to clean his in-cell toilet. He said that the products provided are intended for cleaning showers and drains but are not specifically for toilets. The SPS told him that, in their view, the products were also appropriate for cleaning toilets. We considered this a reasonable view and one that they were entitled to reach. Given this, and the fact that there was no specific injustice for Mr C in relation to this, we did not uphold the complaint.