

SPSO decision report

Case: 201101358, University of Aberdeen
Sector: further and higher education
Subject: academic appeal; exam results; degree classification
Outcome: upheld, action taken by body to remedy, no recommendations

Summary

Mr C complained to the university about the lack of guidance provided during a period of work that was required for his degree. He remained dissatisfied with the university's response and complained to us. He also raised with us his concerns about how the university had handled his complaint. We upheld Mr C's complaints but noted that the university have since made changes to their procedures that address Mr C's concerns and seek to avoid this happening again. We, therefore, made no recommendations.