

SPSO decision report



Case: 201101582, Scottish Prison Service
Sector: scottish government and devolved administration
Subject: progression
Outcome: not upheld, no recommendations

Summary

Mr C complained that a decision to refuse him progression to enhanced conditions was unreasonably manipulated by a particular member of staff. Mr C questioned the professional opinion of the staff member. He felt that the SPS should not take into account subjective accounts given by staff. We explained that we cannot question the professional opinion of staff in the absence of evidence of administrative error or service failure in the way in which they reached their view. Also, following an enquiry to the SPS, they explained that the decision, and the reasons for the decision, were supported by a group of relevant staff.