

## SPSO decision report

**Case:** 201100873, Fife Council  
**Sector:** local government  
**Subject:** parking  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained about how the council handled a request from one of his neighbours for a disabled parking bay. Mr C complained that the council failed to follow due process in placing the disabled parking bay outside his house. He also complained about the council's handling of his representations on the matter.

During our investigation of the complaint we found no evidence that the council had failed to follow the correct process when considering the request for a disabled parking bay, as they were only obliged to consult with the applicant. We were also satisfied that the evidence demonstrated that the council had responded to Mr C's representations on the issue of the disabled parking bay.