

SPSO decision report

Case: 201103991, The Robert Gordon University
Sector: further and higher education
Subject: accommodation
Outcome: no decision reached

Summary

Mr C complained that he was unreasonably evicted from university accommodation because the university failed to properly and fairly consider his appeal against their decision to terminate his tenancy.

Although we had obtained the relevant papers and records, we needed more information in order to investigate the complaint, but Mr C was unavailable as he had gone abroad. We asked him if he wanted to give his consent for someone else to act on his behalf, but did not receive a reply. We were, therefore, unable to come to a decision on his complaint.