

SPSO decision report

Case: 201105126, South Lanarkshire Council
Sector: local government
Subject: capital works, renovation, central heating, double glazing, etc
Outcome: no decision reached

Summary

Mrs C raised a number of issues about the siting of a new boiler house close to her property. This was as part of works being carried out by the council to replace the heating system serving a multi-storey block. In particular, Mrs C complained about the consultation process which led to the positioning of the boiler house.

However, before we completed our investigation, Mrs C contacted us and withdrew her complaint. We, therefore, did not reach a decision on it.