

SPSO decision report

Case: 201100032, Falkirk Council
Sector: local government
Subject: planning
Outcome: not upheld, no recommendations

Summary

Mrs C complained that the council did not take her concerns appropriately into account when planning Core Paths (a system of public access paths) in the area she lives and that she was not given appropriate information about the process. She appealed to the Directorate for Planning and Environmental Appeals (DPEA) and was concerned about the impartiality of the DPEA's conclusions in relation to her objections. Mrs C complained that there were long delays in the council responding to her letters during the complaints procedure.

Having looked at the evidence provided by the council, we concluded that Mrs C's concerns had been appropriately taken into consideration, and that she had been given advice and relevant information throughout every stage of the Core Paths planning process. In addition, we considered that there was insufficient evidence to support that the council had delayed in responding to Mrs C complaint and did not uphold the complaints.