

## SPSO decision report



**Case:** 201102802, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** access to medical care; treatment  
**Outcome:** not upheld, no recommendations

### Summary

Mr C, who is a prisoner, complained because he was unhappy with the delay in him being able to access the smoking cessation programme.

Our enquiries with the prison confirmed that prisoners are selected onto the programme in line with their liberation date and because of that, we were satisfied there had not been an unreasonable delay in Mr C's case. Therefore, we did not uphold his complaint.