

SPSO decision report

Case: 201101597, Ayrshire and Arran NHS Board

Sector: health

Subject: clinical treatment; diagnosis

Outcome: not upheld, no recommendations

Summary

Ms C complained about the care and treatment she received throughout her pregnancy and what she considered to be the mismanagement by the board of her labour and her baby's birth. She claimed that she had not been properly monitored; that matters were not properly explained to her and that she had not received appropriate treatment during her pregnancy and labour. She further complained that she was not properly monitored and cared for after the birth and she alleged that, as a consequence of this mismanagement, her daughter required medical treatment.

We investigated Mrs C's concerns, and obtained independent specialist advice. This established (and it was confirmed in the appropriate records) that the care and treatment Ms C received was satisfactory and that there were no issues of concern. In the circumstances, we made no recommendations in this case.