

SPSO decision report

Case: 201103084, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: supplies of books, newspapers etc
Outcome: not upheld, no recommendations

Summary

Mr C, who is a prisoner, complained because he said the Scottish Prison Service (SPS) did not have a supplier in place to enable him to buy ethnic DVDs and CDs.

Our enquiries confirmed the SPS did have a supplier that was able to provide ethnic DVDs and CDs. All prisoners were able to purchase DVDs and CDs from the supplier. In attempting to resolve Mr C's complaint, the prison also put in place a number of DVDs and CDs that would be available for him to access through the prisoner library.

The fact Mr C did not like the titles of the DVDs and CDs available from the supplier did not mean the SPS were failing to provide him with DVDs and CDs to meet his own requirements. Therefore, we did not uphold his complaint.