

**Case:** 201103477, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** behaviour related programmes (including access to)  
**Outcome:** not upheld, no recommendations

### Summary

Mr C, who is a prisoner, complained because he was unhappy that he would be unable to access the Substance Related Offending Behaviour Programme (SROBP) before becoming eligible for consideration to progress to less secure conditions. SROBP is a programme focusing on the relationship between prisoners' substance use and their offending behaviour.

We did not uphold this complaint. Our enquiries with the Scottish Prison Service (SPS) confirmed that Mr C had not been able to access the SROBP earlier because other prisoners' priorities and critical dates were considered to be more significant than his.

The SPS explained that Mr C should not confuse the date when he became eligible for consideration to progress to less secure conditions with the actual date by when he must be in less secure conditions.

Mr C also complained about the internal complaint committee's handling of his complaint. He said the written response did not reflect the discussion that took place at the hearing. On looking at this issue, we found no evidence to support Mr C's claim and we were unable to uphold this part of his complaint.