

## SPSO decision report

**Case:** 201002883, Aberdeenshire Council  
**Sector:** local government  
**Subject:** social work  
**Outcome:** not upheld, no recommendations

### Summary

Mr C made a complaint about the way the council social work department were monitoring a child who was the subject of a supervision order.

Mr C complained that the department was not monitoring the child sufficiently as the child was not complying with the requirements of the order. He said that they could confirm his evidence by contacting the child's school and/or the local police. When the department did not uphold his complaint Mr C took it to a social work complaints review committee (CRC), but they did not uphold it either. Mr C felt that neither the department nor the CRC tried to check the information he had provided.

Our investigation satisfied us that the department took appropriate action to establish the situation with the child. We were unable, due to confidentiality issues, to share specific details with Mr C but we were satisfied that appropriate and reasonable efforts were made to establish the level of the child's compliance with the order and to address the concerns that Mr C had expressed. We noted that, for the same reasons of confidentiality, the council and the CRC had been unable to share the details of their investigations with Mr C.