

SPSO decision report

Case: 201101698, Perth and Kinross Council
Sector: local government
Subject: sheltered housing issues
Outcome: not upheld, no recommendations

Summary

Mrs C's father (Mr A) lives in a very sheltered housing complex.

Mrs C complained on behalf of Mr A about the council's entitlement to charge him for housing support services. Mrs C disagreed with the council's interpretation of legislation in relation to their ability to charge for services not directly provided by the council and where the council had not themselves carried out an assessment.

We explained to Mrs C that it was not appropriate for us to get involved with disputes over the interpretation of legislation. Our investigation satisfied us that the council had responded appropriately to Mrs C's concerns, and that they had explained why they considered they were entitled to charge for housing support services.