

SPSO decision report

Case: 201103131, South Lanarkshire Council
Sector: local government
Subject: neighbour disputes and anti-social behaviour
Outcome: not upheld, no recommendations

Summary

Ms C complained that the council evicted a tenant following investigations into allegations of antisocial behaviour and then some time later allowed the tenant to return to the property. Ms C said that she received no explanation from the council about why this happened.

The council told Ms C that they had not evicted their tenant but had taken action against her in connection with non-occupancy of the property. When we investigated this complaint, they explained to us that they had put in place a number of measures in an attempt to address the antisocial behaviour but that they were limited as to the information they could provide to Ms C and her neighbours.

We explained to Ms C that for reasons of confidentiality we could not provide her with all the details the council had given us. After considering the evidence, however, we were satisfied that the neighbour was not evicted and that the explanation provided by the council for the actions they had taken was appropriate.