

## SPSO decision report

**Case:** 201005261, Dundee City Council  
**Sector:** local government  
**Subject:** neighbour disputes and anti-social behaviour  
**Outcome:** not upheld, no recommendations

### Summary

Mr C lived in a sheltered housing complex. He complained that the council wrongly cautioned him about antisocial behaviour after a complaint was made against him that claimed he was responsible for noise nuisance.

We found, from looking at the information provided by Mr C and at the council's records, that the council issued the caution in the knowledge of the relevant facts available to them at the time. Mr C was given an opportunity to discuss the complaint against him, but did not take up that opportunity in time. Despite this, the council later considered Mr C's evidence. This did not, however, change their view that the caution was appropriate. We found that the council acted in line with their policy and procedure for dealing with antisocial behaviour, and we did not uphold the complaint.