

SPSO decision report

Case: 201104416, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: progression
Outcome: not upheld, action taken by body to remedy, no recommendations

Summary

Mr C, who is a prisoner, complained of a delay in being assessed for, and accessing, offending behaviour programmes. The prison acknowledged that there had been a clerical error which resulted in Mr C not being placed on the waiting list, but we found that they had already rectified this.

We obtained an assurance that this error had not affected Mr C's progression as he was assessed at the appropriate time, in line with his parole qualification date. Further, we confirmed that Mr C will access the next available offering of his identified programme, which is due to commence shortly.