

SPSO decision report

Case: 201101570, Falkirk Council
Sector: local government
Subject: policy/administration
Outcome: some upheld, no recommendations

Summary

Mr C raised a number of issues about the council's handling of his neighbour's planning application for retrospective planning permission for the erection of a large fence. In particular, Mr C said that the council had used incorrect criteria when assessing the application and had failed to undertake a road safety audit. He was also unhappy about the council's handling of his correspondence.

Our investigation found no evidence of procedural fault in the way in which they processed the application. We were satisfied that the council used current guidelines in assessing the application and in deciding that in this case a road safety audit was not required. We did find fault in the way in which the council handled Mr C's representations, but noted that they had apologised to him for this before our involvement, and we made no recommendation.