

## SPSO decision report

**Case:** 201200509, Angus Council  
**Sector:** local government  
**Subject:** policy/administration  
**Outcome:** not upheld, no recommendations

### Summary

Mr and Mrs A, who are private landlords, leased properties to tenants introduced to them by the council's social work department. They said that at the end of these leases, their properties were in a state of disrepair. Mr C, who is a solicitor, complained on behalf of Mr and Mrs A that the council had made a verbal agreement that, when recommending tenants, the council would reinstate the properties to their pre-letting condition when the tenancies ended. He also complained that the council had withheld information about the tenants and during the tenancies, and had failed to supervise the tenants.

While we recognised that Mr C said that a verbal commitment had been given in relation to the tenants, our investigation found no evidence that any commitment had been given to supervise or to agree to reinstate the properties at the end of the tenancies. In addition we found no evidence that the council had withheld information that Mr and Mrs A were entitled to see.