

## SPSO decision report

**Case:** 201200899, Glasgow Housing Association Ltd  
**Sector:** housing associations  
**Subject:** neighbour problems  
**Outcome:** not upheld, no recommendations

### Summary

Mr C said the housing association had not properly investigated his complaint that he was being harassed by his housing officer. He said that he was being harassed because he had questioned why he had been issued with a warning about anti-social behaviour.

We did not uphold his complaint. We found that the housing association had initially delayed in investigating his complaint but had held two meetings with Mr C to allow him to present any evidence in support of it. The minutes of the meetings showed that Mr C did not provide any evidence to support the allegation of harassment.