

SPSO decision report

Case: 201202080, Renfrewshire Council
Sector: local government
Subject: neighbour disputes and anti-social behaviour
Outcome: not upheld, no recommendations

Summary

Miss C, an owner-occupier, complained to the police and to the council that a council tenant in the flat below was smoking cannabis or allowing cannabis to be smoked and this was diffusing into the common stair and into her flat. As a result of a police visit, a person in the flat admitted he had been smoking cannabis. Our investigation found that after Miss C complained to the council, a housing officer visited the tenant and gave a verbal and written warning about adhering to their conditions of tenancy. While Miss C complained that the council had failed to take proper action and had failed to answer the specific questions she had raised in her letters of complaint, the evidence we saw did not bear this out.