

## SPSO decision report

**Case:** 201202568, East Renfrewshire Council  
**Sector:** local government  
**Subject:** conservation areas, listed buildings, tree preservation orders  
**Outcome:** not upheld, no recommendations

### Summary

Mrs C complained to the council about aspects of their reasoning in deciding to give planning permission for a development on property adjoining her own. After the council responded to her, she complained to us that their responses had unreasonably ignored some of the specific issues she raised. We investigated the complaint, but considered that the council's responses had reasonably provided all of the information or clarification she had requested.