

## SPSO decision report

**Case:** 201203096, Tayside NHS Board  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** no decision reached

### Summary

Mr C complained to us about advice given to him by the board's out-of-hours service. We started our investigation, but Mr C died before it was completed. As we had no contact details for Mr C's next of kin or executor/executrix we were unable to take this complaint further and closed our file.