

## SPSO decision report

**Case:** 201203494, A Dentist in the Greater Glasgow and Clyde NHS Board area  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that a filling that had come loose from one of his front teeth had not been adequately restored, resulting in it having to be replaced several times. He also complained that during the attempts at restoration, healthy tooth tissue was drilled away.

Our investigation, which included taking independent advice from a dental adviser, found no evidence of inadequate treatment or that healthy tooth tissue had been drilled away. The adviser said that there are two approaches to this type of restoration, either of which would be considered reasonable. The adviser commented that the position of the tooth and the nature of the restoration would have made this treatment challenging and problematic. The dentist chose one of the two accepted methods and there was no evidence that the treatment provided was not of a reasonable standard.