

## SPSO decision report

**Case:** 201204143, Tayside NHS Board  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not duly made or withdrawn

### Summary

Mr C complained about a surgical procedure that was carried out in hospital. He said a biopsy was taken, and although he had understood that three sebaceous spots would be removed from his groin/penis area, they were still there. In addition, he now had seven stitches on his penis. He was discharged from hospital the same day, and was told the stitches would dissolve naturally. However, the wound opened the next day, and he self-cared for it. He questioned why no follow-up treatment was planned for him and why nobody explained what the procedure would entail. He said that he did not give consent for anything other than the removal of the cysts.

The board explained that the proper procedure was carried out, to which Mr C had consented. In addition, staff had explained the procedure along with any potential risks of the surgery and an advice leaflet was provided on discharge from hospital. Before we finished our investigation, however, the board told us that Mr C had instructed legal action against them. As a result we discontinued our investigation, as we are unable to look at a complaint where the matter complained about is being determined in court.