

SPSO decision report

Case: 201204208, Fife Council
Sector: local government
Subject: estate management, open space & environment work
Outcome: not upheld, no recommendations

Summary

Miss C complained that the council charged her for work carried out at her former home after she left it. Our investigation found, however, that Miss C had not in fact complied with the terms of her tenancy agreement when she left the property, and that the council had to resort to their abandonment procedure to bring the tenancy to an end. They found the garden in an unacceptable state and had to carry out works to clear it and make it safe. We found that the council had acted reasonably, and in accordance with their policies and procedures.