

SPSO decision report

Case: 201300202, University of St Andrews
Sector: further and higher education
Subject: academic appeal/exam results/degree classification
Outcome: not upheld, no recommendations

Summary

Mr C failed a practical element of an examination and submitted an appeal, which the university upheld. However, Mr C was not happy with the remedy they put in place and complained to us that the university did not offer him another attempt at the whole examination without penalty.

As part of our investigation, we looked at the information provided by Mr C and the university. We did not uphold the complaint, as we found that the university had acted in line with their regulations and normal practice, and Mr C had not been disadvantaged.