

SPSO decision report

Case: 201300603, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: complaints handling
Outcome: no decision reached

Summary

Mr C, who is a prisoner, complained about special security measures imposed on him while he was in prison. He had sent us a number of complaints around this time and after we began our investigation into this particular one it became clear that it was about the same issue as another complaint he had submitted. We, therefore, closed the complaint file as the matter was being dealt with under our case reference 201300685.