

SPSO decision report

Case: 201300724, North Lanarkshire Council
Sector: local government
Subject: child services and family support
Outcome: not upheld, no recommendations

Summary

Miss C was unhappy that the council had failed to comply with recommendations made by a social work complaints review sub-committee. She said the council should have notified a sheriff that there were errors in a contact and residence report prepared by a social worker, which was submitted to the court. We did not uphold the complaint, as we found that the sub-committee only made one recommendation and that was for social work to review their processes.