

## SPSO decision report

**Case:** 201301762, **Scottish Prison Service**  
**Sector:** scottish government and devolved administration  
**Subject:** accommodation (including cell amenities and location)  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that the television set in his prison cell had not been working properly for several months, despite the fact that he had to pay a fee each week for its use. We established that the Scottish Prison Service had taken reasonable action in respect of this and we were satisfied with their decision not to refund the money. This was on the basis that such monies from prisoners were not only for access to television channels but also for set rental, television licence fees and repair and maintenance.