

SPSO decision report

Case: 201302412, Greater Glasgow and Clyde NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Mr C, who is a prisoner, complained because the prison health centre refused to give him the same pain medication that his doctor prescribed to him while he was in the community. Mr C said he was prescribed this for back pain.

Our investigation took into account Mr C's medical records and found that he was offered an alternative pain killer, which he had refused. We took independent advice from one of our medical advisers, who said that it was reasonable for Mr C's pain medication to be reviewed. She also said the person prescribing his medication was entitled to decide whether particular pain relief was appropriate or not. In the light of this information, we were satisfied the prison health centre acted reasonably.