

SPSO decision report

Case: 201302781, South Lanarkshire Council
Sector: local government
Subject: neighbour disputes and antisocial behaviour
Outcome: not upheld, no recommendations

Summary

Ms C was rehoused following problems with antisocial behaviour in her previous neighbourhood, but was unhappy with the new property as there were some problems with a neighbour. She complained that the council were at fault in allocating her a new property where it was known that there were also antisocial behaviour problems and that they had withheld this information from her.

Our investigation found evidence that the council had taken into consideration the circumstances surrounding Ms C being rehoused, had conducted a risk assessment and allocated the property to her in line with their policies and procedures. We did not uphold her complaints.