

## SPSO decision report

**Case:** 201302991, A Medical Practice in the Greater Glasgow and Clyde NHS Board area  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Mrs C complained that a GP failed, during two consultations, to properly examine her father (Mr A) who was suffering from diarrhoea, vomiting and abdominal pain, which resulted in him being admitted to hospital where he was found to have a ruptured bowel, and needed surgery.

After taking independent advice on the complaint from one of our advisers, who is a GP, we did not uphold it. Our adviser examined Mr A's clinical records and his view was that the GP had carried out a proper examination and had diagnosed that Mr A was suffering from gastroenteritis. He said that in view of the diagnosis, which was reasonable, the GP's actions were in keeping with current guidelines for the treatment of that condition.