

SPSO decision report

Case: 201303635, Forth Valley NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Mr C, who is a prisoner, complained that there was a delay in getting dental care and treatment, and that when he did get care and treatment it was inadequate.

We got Mr C's clinical records from the board, and took independent advice from our dental adviser. Mr C was seen often by a dentist and a dental hygienist, and we found no evidence of unreasonable delay. The records showed that Mr C's dental treatment was reasonable, and he had declined treatment that might have helped deal with an abscess.