

SPSO decision report

Case: 201304078, Greater Glasgow and Clyde NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: no decision reached

Summary

Mr C, who is a prisoner, complained that the NHS health centre at his prison unreasonably discontinued a particular medical prescription of his and prescribed an alternative. However, as he failed to sign and return a consent form which we sent to him and which we needed in order to access his medical records, we were unable to investigate his complaint further.