

SPSO decision report

Case: 201304327, University of Edinburgh
Sector: further and higher education
Subject: communication, staff attitude, dignity, confidentiality
Outcome: not upheld, no recommendations

Summary

Mr C said that during an incident in the university he was assaulted and prevented from leaving by university staff, who called the police. The police then detained and searched him and a fellow student. When he complained to the university about the treatment he had received, his complaint was not upheld and he complained to us that his view of events was not taken into account, and so the university did not deal with his complaint in a balanced manner.

Our investigation found that the university had interviewed all those involved and had taken account of the various views of events. In the light of the evidence they obtained, they decided not to uphold his complaint, as they were entitled to do.