

## SPSO decision report

**Case:** 201304599, Forestry Commission Scotland  
**Sector:** Scottish Government and devolved administration  
**Subject:** policy/administration  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that Forestry Commission Scotland (the Commission) had not carried out our recommendations on a previous complaint he made about the humane dispatch of deer (case 201103288). He also said that they had not adequately explained and clarified their policy and that he believed the response he received when he raised matters with them was inadequate and dismissive.

We did not uphold Mr C's complaints. Our investigation found that the commission had implemented our recommendations appropriately and reasonably. Although Mr C continued to disagree with their policy on the humane dispatch of deer this was a discretionary decision for the Commission, and one that we had already considered in our previous investigation. In his most recent complaint to them, Mr C had continued to raise matters that we had already investigated, and so they had made it clear in their letter to him that they did not intend to continue to correspond on these matters. They had appropriately and reasonably addressed the new issues he raised.