

SPSO decision report

Case: 201304759, Glasgow City Council
Sector: local government
Subject: cleansing/public conveniences/streets and stairs
Outcome: resolved, no recommendations

Summary

Mr C complained that the road outside his property was flooding in moderate to heavy rainfall, and that this was affecting his property. He said that the council were failing to keep the road drains free of debris in his area.

When we made enquiries to the council about this, we found that they had taken appropriate action to address the problem, and we were satisfied that the complaint had been resolved.