

SPSO decision report

Case: 201305631, University of Edinburgh
Sector: further and higher education
Subject: academic appeal/exam results/degree classification
Outcome: not upheld, no recommendations

Summary

Mr C complained that the university had not handled his appeal fairly when he was unwell during his examination period. His illness was only correctly diagnosed later, and he produced new medical evidence to us of his ill health and the adverse effects it had on the medication he took for his additional support need. We contacted the university because they had not had the opportunity to consider the new evidence, and they agreed to explore the possibility of reopening his appeal in the light of that evidence. After considering whether there were grounds to reopen the appeal, the university decided that they could not reconsider it as Mr C had not disclosed any illness to the university either before or during his exams.

Our investigation considered all the documentation provided by the university and by Mr C, including medical evidence, appeals documentation and relevant policies. We found that Mr C had not declared any special circumstances in good time as he was required to do, and that the university had considered all the evidence and his appeal in line with their policies and procedures.