

SPSO decision report

Case: 201306259, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: legal correspondence
Outcome: not upheld, no recommendations

Summary

Mr C, who is a prisoner, complained that the prison did not handle his mail appropriately. He said he was given three items of legal mail several days after they were posted, and suspected the prison had held his mail back longer than they should have. Mr C also complained that items sent by him first class had been delayed in being issued. In response to Mr C's complaints, the prison confirmed there was no record of his mail being screened and the mail log showed the items were passed to him without delay.

We asked the prison to confirm whether any special measures were in place which resulted in Mr C's mail undergoing checks outwith the normal procedure. The prison said no such measures were in place and provided us with copies of the relevant mail log. This showed that Mr C's mail had been received in the prison and issued to him on the same day. As there was no evidence of inappropriate mail handling, we did not uphold the complaint.