

SPSO decision report

Case: 201400107, Glasgow City Council
Sector: local government
Subject: parking
Outcome: not upheld, no recommendations

Summary

Mr C complained that City Parking (Glasgow) had ignored the findings of the adjudicator of the Scottish Parking Appeals Service. He was unhappy about an incident where a parking warden told him that he could not stop outside a hotel to collect luggage. On being warned he would incur a fine if he stopped there, he moved the car to a parking bay and paid for a ticket. He was unhappy about this because he had previously gone to the parking adjudicator about an earlier fine involving a similar issue. He had won that case and believed that this entitled him to stop on a single yellow line to load or unload passengers.

We found that while the council's interpretation of the traffic order differed from that of the parking adjudicator, each case is dealt with on its merits and the parking adjudicator's decision does not set a precedent. We also found that the parking adjudicator's decision did not give Mr C future rights under the traffic order that governs parking in the city.