

SPSO decision report

Case: 201400126, Tayside NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Mr C, who is a prisoner, complained that the board were failing to follow his agreed dental treatment plan and failed to provide adequate care and treatment for his sleep disorder.

We found nothing in Mr C's dental records to suggest that the board were not following the plan suggested at his initial appointment. We took independent advice from our GP medical adviser about the treatment for his sleep disorder. After reviewing Mr C's medical records, our adviser said that the board's actions had been reasonable in the circumstances. We did not uphold either complaint.